# Report from NKOS Workshop 2009

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### Workshop summary (1/2)

- Part regulars and part newcomers
- Presentations included KOS creation, management, and use
- 5/8 presentations involved existing KOS standards and library classification schemes (UDC, OPAC, DDC, ISO 25964)
  - Major portion of the subsequent discussions
- Some organizers and presenters could not attend

### Workshop summary (2/2)

- Domains represented: aquatic sciences, economics
- Issues with mapping among different KOS' in the same domain
- Most projects use controlled vocabularies and KOS' for improved information retrieval

### Three talks ...

# User Interface Design for Search Term Recommendation and Interactive Query Expansion Services

- Paper prototyping of interface for search term recommendation
- Provides overall phrase recommendations (instead of just term)
- One finding: too early suggestions lead to confusion
- Mentions some useful work on search term recommendation

#### **PERTAINS**

- Combines suggested tagging with free tagging by users to improve quality of tags by users (metadata)
- Uses of collections from libraries as well as internet resources in education
- Connects with a controlled vocabulary
- Basis for suggestions
  - Using existing document metadata
    - Titles and abstracts
    - Classification terms and existing keywords (user tags)
  - Suggestions from controlled vocabulary
    - Matching against DDC (a standard) captions and relative index terms

## STW (Thesaurus for Economics) web service applied to library applications

- Developed a web service to support query expansion for indexing and retrieval
  - works with a DSpace collection and a standard thesaurus, making use of SPARQL (language for RDF, can be used to query the Thesaurus, like SQL)
  - Simple architecture, can be replicated
  - Relevant people can be contacted for help with code

### Suggestions for CTR (1/3)

- Using mobile technologies to get user input (since all may not have computers at the time of crises and tragedies)
- Scenarios checklists in recovery/training manuals as input for ontology
- Brute force method: put experts in a room with literature and give them 2-3 days to come up with a list of concepts (similar to our focus group studies work)
- Start with a sub-domain and develop a methodology for building and evaluating that part. Try to replicate for other sub-domains

### Suggestions for CTR (2/3)

- Follow both a top-down and bottom up approach (similar to PERTAINS)
- Goal should be to connect literature (scientific articles) with internet resources and articles, so there is some credibility to tags on resources
  - First develop tags for literature (syntactic), then suggest those tags to user for articles/photos/other resources, and then confirm by showing other relevant articles (semantic)

### Suggestions for CTR (3/3)

- Evaluation
  - Test information retrieval with and without ontology
  - Use IR metrics

#### Resources

- NKOS website has several links, including listservs, publications, past workshops, : <a href="http://nkos.slis.kent.edu/">http://nkos.slis.kent.edu/</a>
- NKOS 2009 website has abstracts and presentation slides of talks mentioned here: <a href="http://www.comp.glam.ac.uk/pages/research/">http://www.comp.glam.ac.uk/pages/research/</a> hypermedia/nkos/nkos2009/programme.html
- SKOS Simple Knowledge Organization Systems: <a href="http://www.w3.org/2004/02/skos/">http://www.w3.org/2004/02/skos/</a>
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- Sesame
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